

## HILLCREST MEALS ON WHEELS

1341 PARKVIEW DRIVE  
LYNDHURST, OH 44124  
(440) 449-3551

### **ADDITIONAL CLIENT INFORMATION**

- You will receive a hot meal which consists of a protein, a starch and a vegetable. You will also receive a bag with milk, fruit and a roll and butter. The cost is \$5.00 per day.
- You must be home to receive your meal or put out a cooler (with ice) in which the volunteer can leave your meal.
- Meals are packed in microwaveable containers. They are delivered warm but may be placed in the refrigerator and reheated in the microwave.
- We cannot accommodate food allergies (except for lactose intolerance). We are not responsible for any food allergy reactions. It is the client's sole discretion to choose which items to consume.
- If you need to cancel a meal delivery, you must notify our office by 11:00 a.m. the day before. For a Monday meal delivery, notification must be made by Friday before 11:00 a.m. If you fail to contact us as indicated, you will be billed for the meal.
- A security deposit of \$50 is required at the time of sign up for service. This deposit will be held in escrow until service is stopped. At that time the deposit will be applied to any outstanding balance or refunded.
- Payment for meals is made on a monthly basis. An invoice will be sent to you at the beginning of each month for meals received during the prior month. Payment is due upon receipt of the invoice.